



## Pendulum at a Glance

- 42 states, 50 metro areas
- 2,000 customers
- 100,000+ ATMs and transaction terminals served
- 72 armored branches
- 500+ armored vehicles
- 800+ maintenance technicians

### Our Company

Pendulum is the nation's largest independent provider of ATM and branch equipment services for national and community banks, credit unions, and off-premise deployers. We are the only national service company that offers an end-to-end solution encompassing ATM hardware, maintenance, cash services, turn-key managed ATM services, and value-added branch services such as teller automation systems and branch coin and cash.

### Our Place in the Market

Pendulum draws on more than 25 years of dedicated service to the self-service industry to bring customers flexible, consultative solutions that reduce costs and improve uptime. Large enough to meet the needs of every size customer in nearly any market, we continue to maintain the attention to detail that has made us the preferred choice for financial, gaming and retail organizations. As a privately held company, we have the financial strength and freedom to invest in continuous improvements that benefit our customers.

### Our Philosophy

"The Value of One" is our business credo that captures the benefits of the single-source solution. Our comprehensive portfolio of products and services enables us to streamline our customers' ATM programs, reduce the challenges of managing multiple vendors, and simplify the ATM management process. The result is a lower cost of doing business.

The Value of One also refers to our partnership with customers. We seek to understand your mission critical objectives and provide guidance to overcome your challenges. Your success is our success. More than anything else, the unrelenting customer service of Pendulum professionals has led to our position as the leader in our field.



**National Armored Branch Network**



**ATM Service Coverage**

### Services

- Turn-key managed ATM services
- ATM hardware solutions
- Kiosks and surrounds
- ATM supplies
- First line maintenance
- Second line maintenance
- ATM cleaning and refurbishments
- ATM help desk and dispatch
- ATM cash replenishment
- ATM deposit pick-up
- ATM deposit processing
- Branch coin and cash services
- ATM marketing solutions
- Back office currency management
- Bank system desktop computer maintenance
- Teller automation systems service
- Advanced reporting technology

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